



REPUBLIC OF ESTONIA
STATE SHARED SERVICE CENTRE

Co-design of the call for proposal documents and cooperation with committees

Urmo Merila, Estonia



21 May/June/22 Nov
(external feedback collection)

21 Nov-22 Mar

22 May

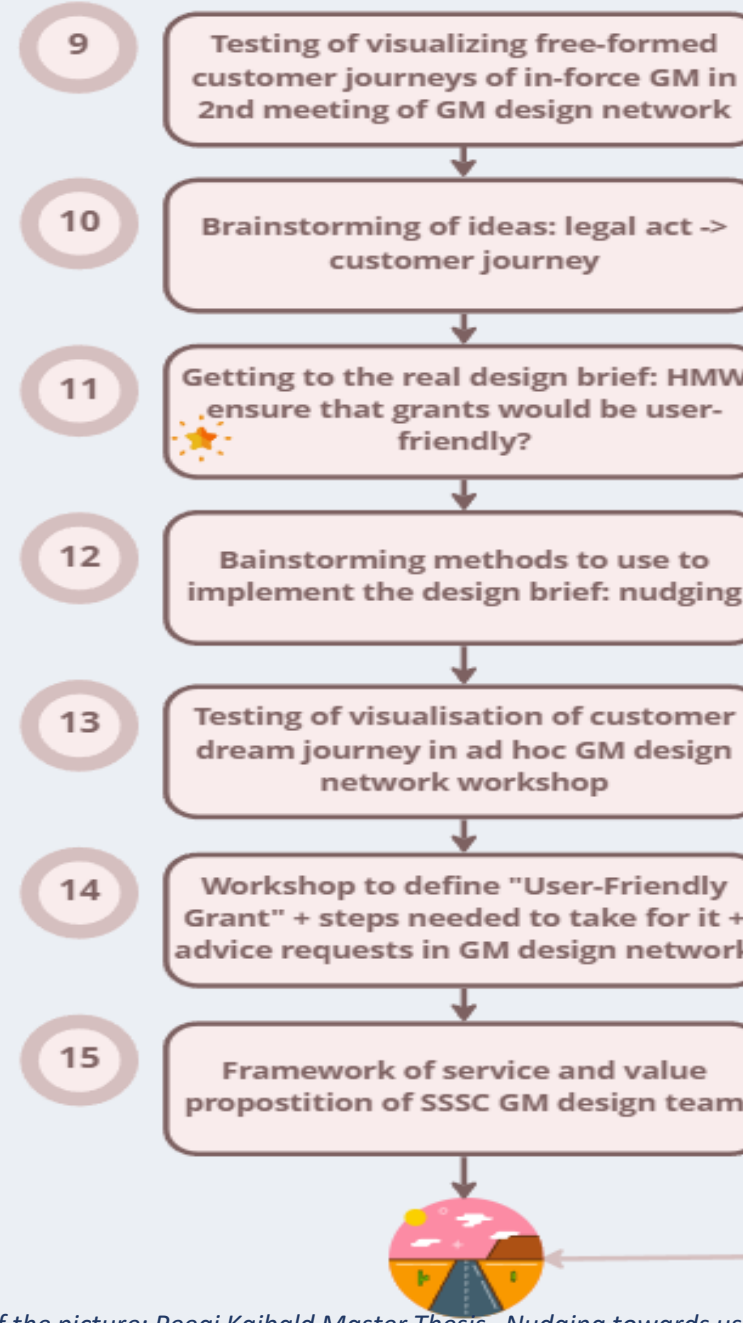
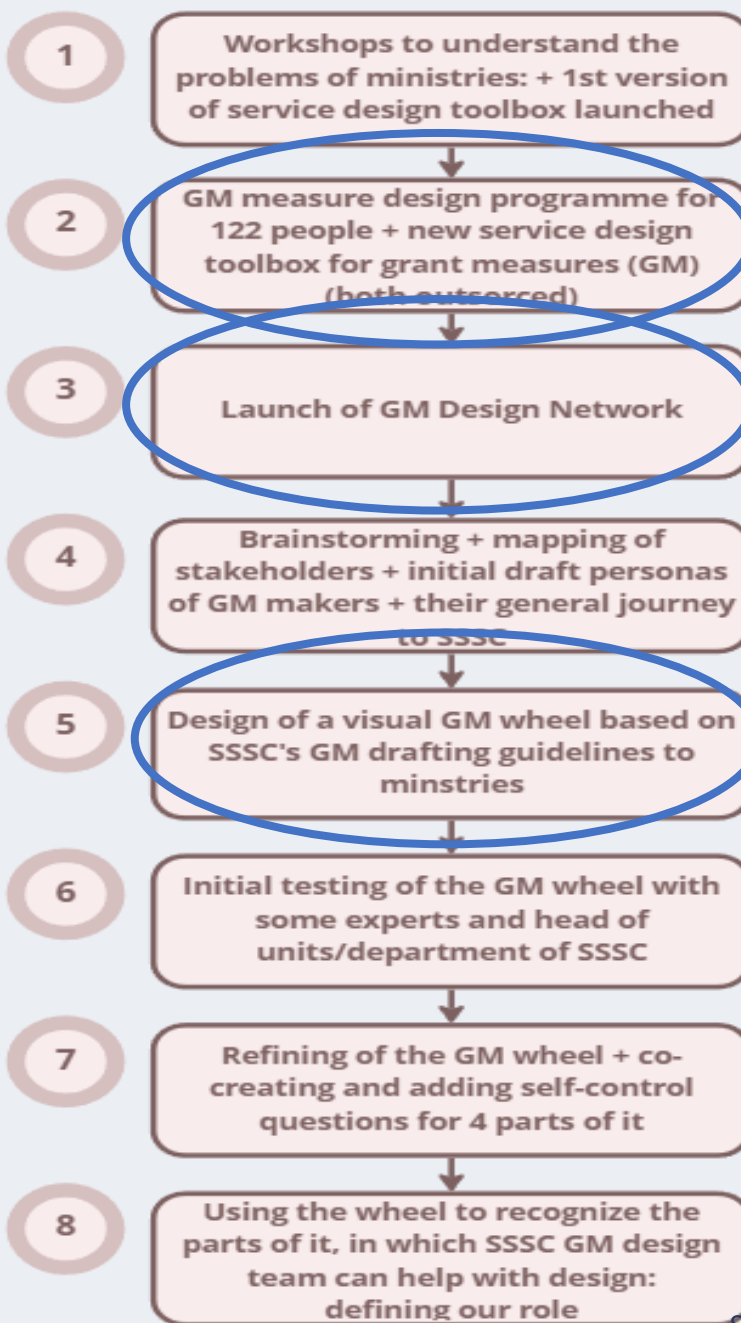
22 April/June

22 June/Sept

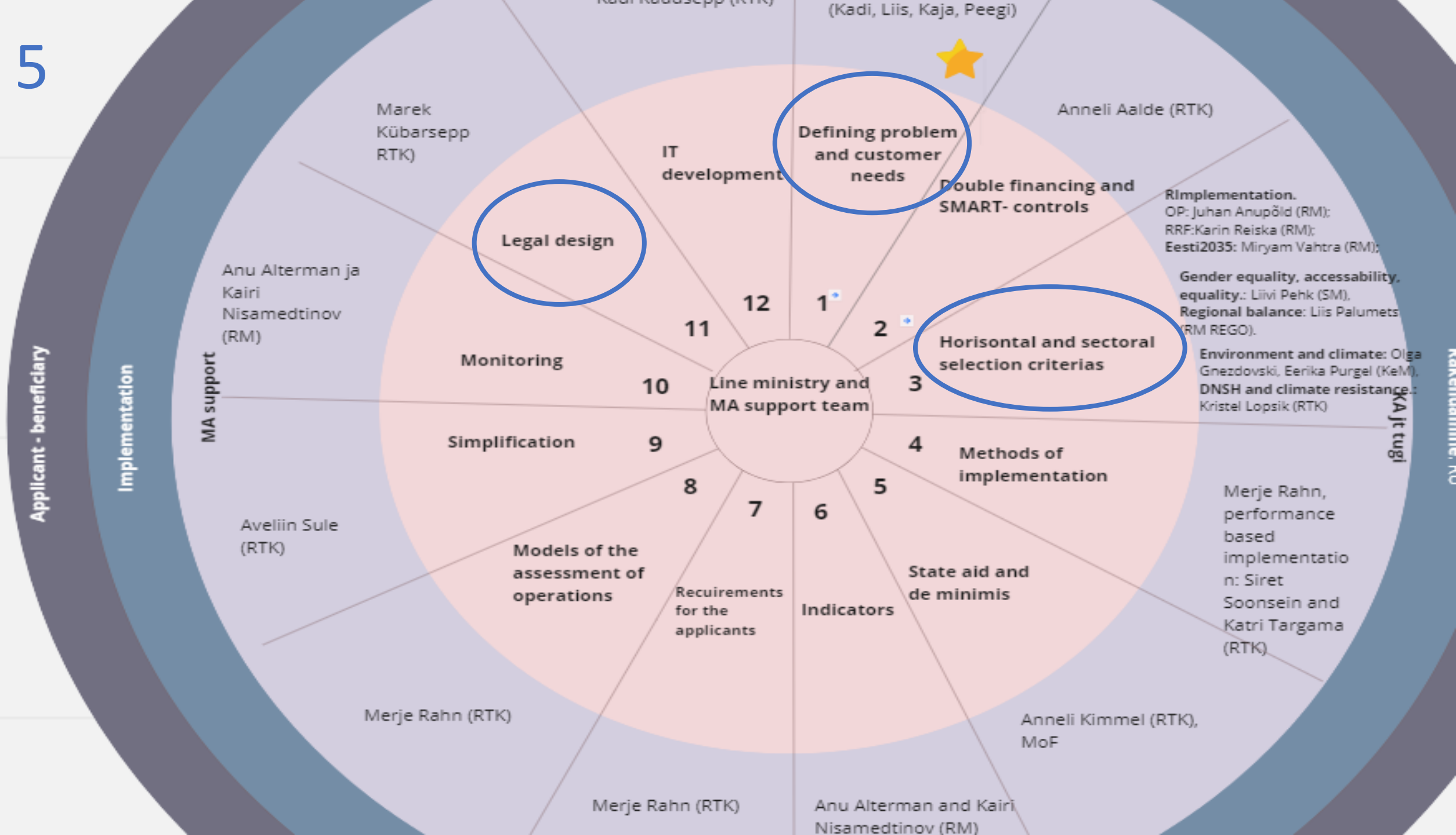
22 Sept/Oct

22 Sept/Oct

22 Sept



22 Sept
22 Sept/Oct/Nov
22 Nov
22 Oct/ 23 Jan
23 Jan
23 Feb
23 March





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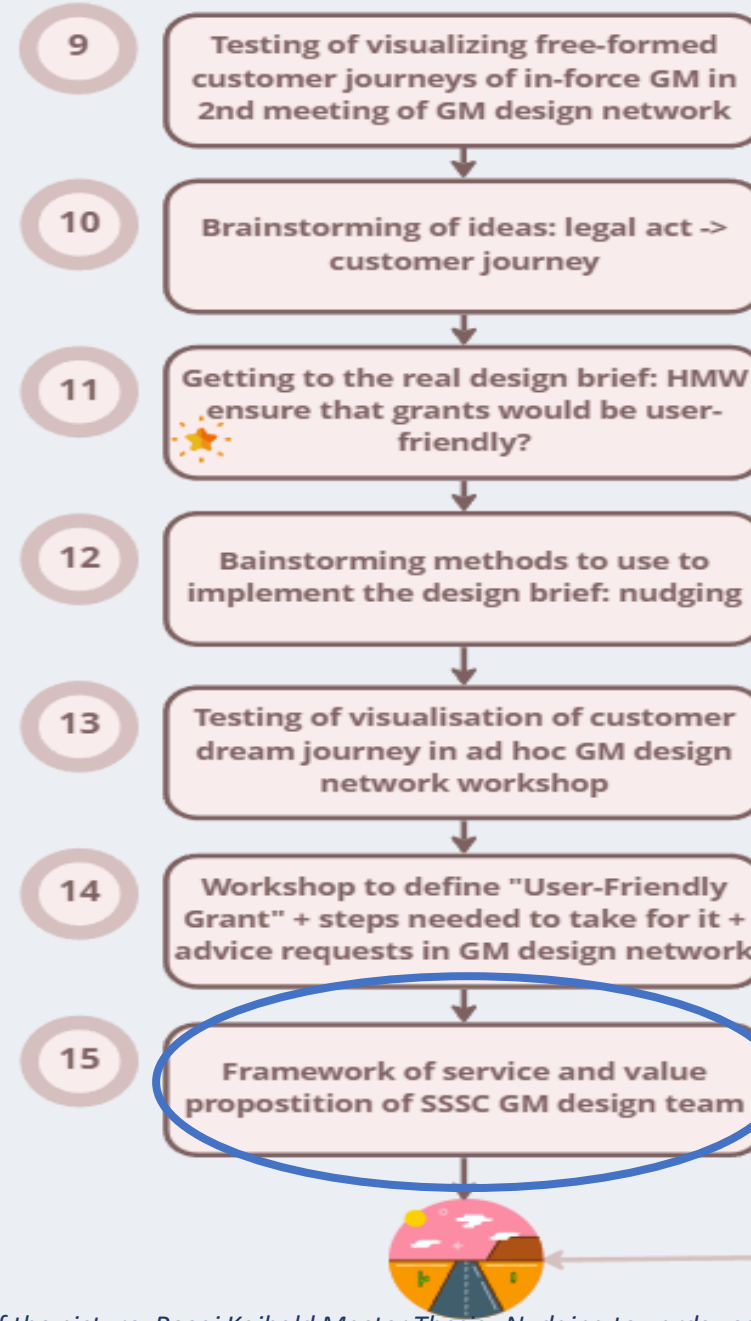
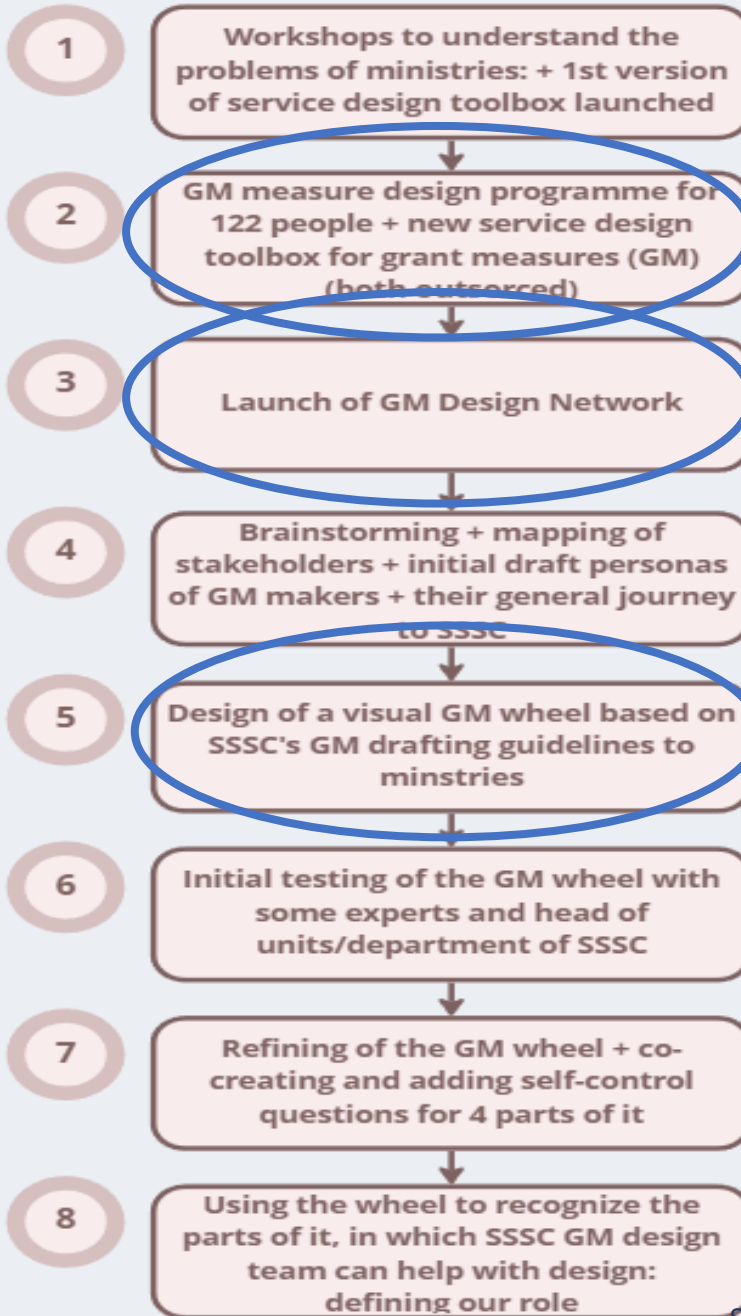
22 April/June

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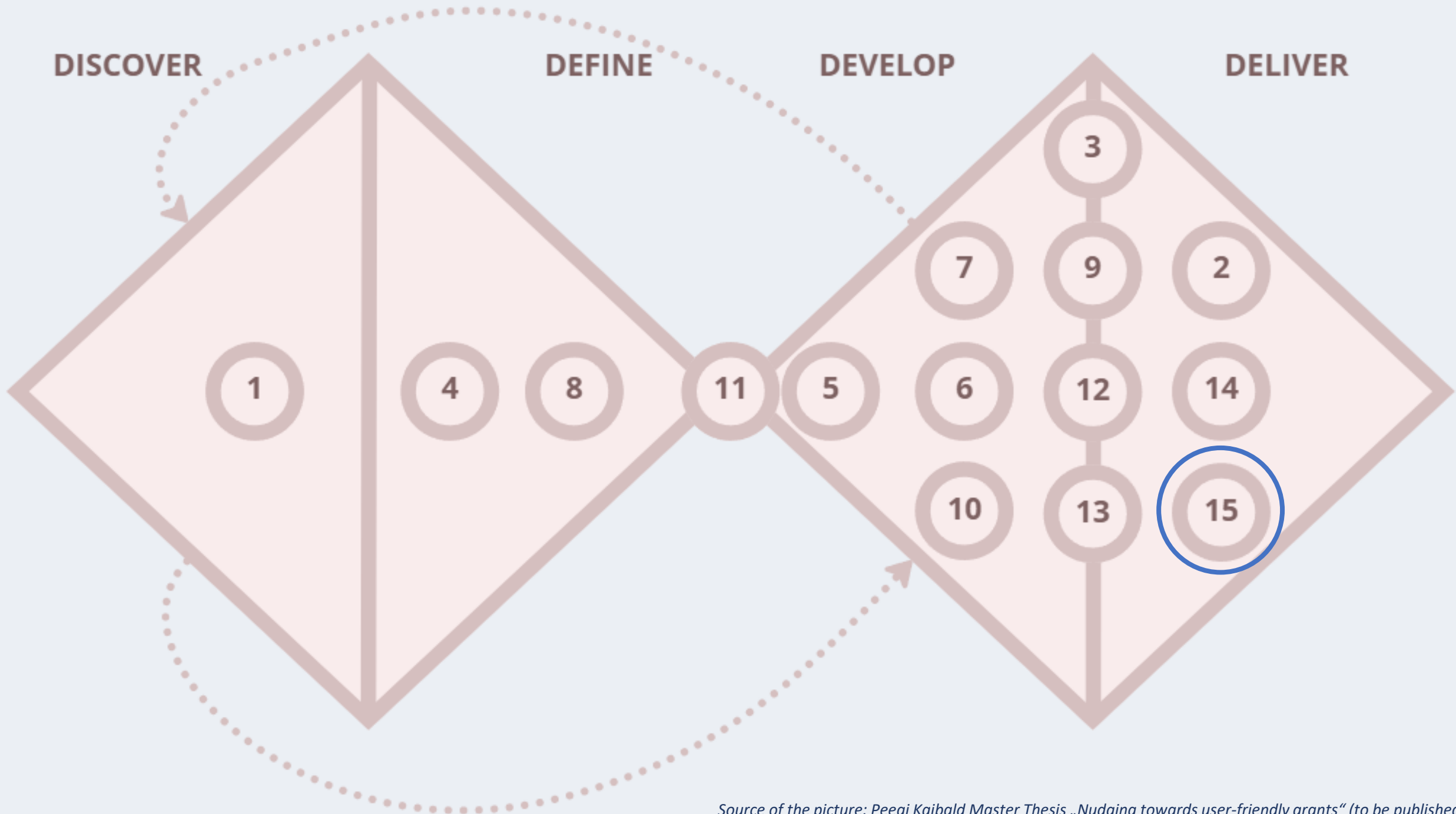
22 Oct/ 23 Jan

23 Jan

23 Feb

23 March





SSSC GRANT MEASURE DESIGN TEAM

OUR GOAL IS TO CONTRIBUTE TOWARDS
USER-FRIENDLY GRANTS!

"We believe that great solutions emerge in co-creation and in open communication. We value creativity, solution-orientation and the courage to think outside the box and experiment."

1

We support the **ministries** so that grant measures would take into account the needs and capabilities of target groups and that grant measures would be easy to understand.

2

We support the **implementing bodies** so that the information about grants would be easy to find and comprehensible for the target groups.

3

We help the **managing authority** to sustain the user-centric view across the system of grants.



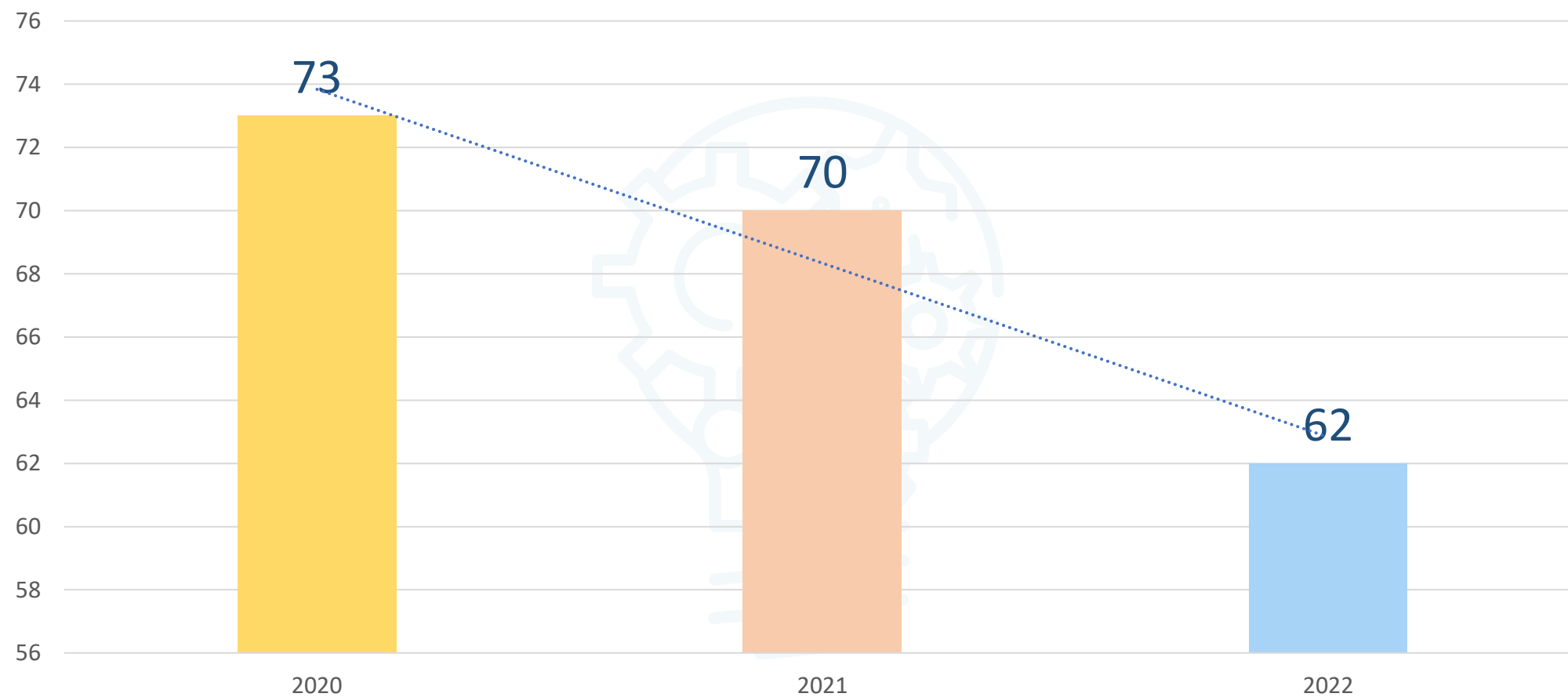
The design team offers:

- Information and training on design thinking
- An opportunity to share experiences, co-create and try out design thinking tools
- Advice and support in using design thinking methods and tools, incl. for including target groups in the creation of grant measures and for using information design in communication about grants
- Support in information exchange and in mapping and simplifying processes in the Managing Authority

Before a design project, think through:

- Who leads the project contentwise and belongs to the team
- How much time the team is willing to put in
- What is the problem you wish to solve
- What are the resources for follow-up activities and implementation of results

Processing speed of project application



Processing speed of payments

28

